

SupexBond™

Limited Lifetime Warranty

SupexBond, Inc. warrants that our adhesive, SupexBond 3-in-1 System will maintain its bond for the lifetime of the original flooring while the original purchaser owns the floor. This warranty is for the benefit of the purchaser of the floor and no other person. This warranty is applicable only when SupexBond 3-in-1 System is applied by a professional installer for the installation of engineered wood flooring and pre-finished or unfinished solid wood flooring up to ¾" of an inch thick on approved sub-floors. As well SupexBond 3-in-1 System must be applied in strict accordance to SupexBond Inc.'s written pre-installation and installation instructions and the flooring manufacturer's written installation instructions, sub-floor and moisture limitations.

Note: Failure to follow these instructions will void the warranty

The warranty does not cover damage to adhesive or wood flooring caused by, but not limited to, the following:

- Hydrostatic pressure
- Uneven or not level subfloors
- Unapproved subfloor materials
- Improper substrate preparation, including improper levelling
- Improper installation or complaints that are deemed relative to the wood flooring materials
- Faulty incidental materials
- Excessive water (damaged water pipes, sinks, icemakers, faulty plumbing flooding, etc.)

SupexBond, Inc. reserves the right to inspect each claim. All claims repaired and/or replaced without prior written or verbal authorization will void the warranty. In the event of the failure of the adhesive, SupexBond Inc. will repair or replace in its sole and absolute discretion that section of the flooring that failed. If the floor fails after one repair or replacement, SupexBond will assume such failure is caused by the job site and SupexBond Inc. will no longer be responsible for adhesive failure.

This warranty is limited to one repair or replacement and in all cases is the sole remedy and obligation offered. No other written warranties expressed or implied shall be considered. Incidental and/or consequential damages are excluded under this warranty. This warranty supersedes all other warranties.

PURCHASER ACKNOWLEDGES THAT HE OR SHE HAS READ THE WARRANTY DISCLAIMERS ON THE REVERSE SIDE OF THIS PAGE.

NOTE:

1. Wood is a natural product and will expand and contract through seasonal temperature and humidity changes. Therefore, gapping between flooring planks is a normal occurrence and is **NOT** an adhesive-related defect.
 2. SupexBond 3-in-1 System develops a moisture barrier as the product cures, warranting against issues resulting from excessive moisture conditions, but not excessive water below the adhesive or above the flooring. Use of a 3/16" "V"-notch trowel is required to avoid voiding this warranty.
 3. An uneven floor is defined as one with shallow bowl-shaped depressions. These must be filled with a self-levelling product to return the floor to perfect level in order to not void this warranty.
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WARRANTY DISCLAIMERS

THE WARRANTIES IN THIS DOCUMENT MADE BY SUPEXBOND INC. WITH RESPECT TO SUPEXBOND 3-IN-1 SYSTEM ARE THE ONLY WARRANTIES OF SUPEXBOND INC. SUPEXBOND INC. MAKES NO OTHER WARRANTY OF ANY KIND, EXPRESSED OR IMPLIED. ALL OTHER WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED BY SUPEXBOND INC. AND EXCLUDED FROM THIS WARRANTY

THE PURCHASERS AND SUPEXBOND INC. EXPRESSLY AGREE THAT THE SOLE REMEDY FOR BREACH OF THE WARRANTY SHALL BE REPLACEMENT, REPAIR OR REFUND OF THE DEFECTIVE BOARD(S) AT SUPEXBOND INC.'S SOLE AND ABSOLUTE DISCRETION. SUPEXBOND INC. MAKES NO OTHER REPRESENTATION OR WARRANTY OF ANY KIND AND NO REPRESENTATIVE, EMPLOYEE, DISTRIBUTOR REPRESENTATIVE OR DEALER OF SUPEXBOND INC. ADHESIVE HAS AUTHORITY TO MAKE OR IMPLY ANY REPRESENTATION, PROMISE OR AGREEMENT, WHICH IN ANY WAY VARIES FROM THE TERMS OF THIS WARRANTY

SUPEXBOND INC. ASSUMES NO RESPONSIBILITY FOR LOSS OF USE OR ANY OTHER INCIDENTAL OR CONSEQUENTIAL LOSS, COSTS, EXPENSES OR DAMAGES INCURRED BY THE PURCHASERS OR ANY OTHER PERSON.

THE WARRANTIES OF SUPEXBOND INC. GIVE THE PURCHASER SPECIFIC LEGAL RIGHTS, AND THE PURCHASER MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM PROVINCE TO PROVINCE IN CANADA OR STATE TO STATE IN THE UNITED STATES OF AMERICA.